



भारत सरकार GOVERNMENT OF INDIA  
रेल मंत्रालय MINISTRY OF RAILWAYS  
(रेलवे बोर्ड) (RAILWAY BOARD)



No. 2024/E(W)/01/08/7

New Delhi, dated 02.12.2024


The General Managers/DGs/CAOs (P)  
All Indian Railways, PUs & CTIs.

Sub:- Clarification regarding Companion Requirement Certificate to  
Persons with Disabilities (PwD) having visual imparity in both eyes.

Ref:- Board's letter No. E(W)2017/PS5-1/6 dated 19.07.2019.

It has been brought to the notice of Board that for extending Companion facility on Passes/PTOs issued to PwD Railway Pass beneficiaries having visual imparity in both the eyes, Pass Issuing Authorities are insisting on production of Companion Requirement Certificate (CRC).

2. In this connection, attention is invited to Para - 2.2 of Board's above cited letter, wherein it has, inter-alia, been specifically stipulated that '*in case of persons with visual imparity in both eyes, companion facility shall continue on the basis of existing Certificate of Disability (CoD) till Companion Requirement Certificate (CRC) is issued in his/her favour*'. It is reiterated that for extending companion facility to PwD Railway Pass beneficiaries having visual imparity in both eyes, CRC is not mandatory. Accordingly, companion facility may be extended on the basis of existing CoD without insisting for CRC.

  
(V. Somadas) 21/2/24.

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Copy to:-

- (1) JS, Railway Board
- (2) ED/PC, Railway Board : W.r.t. E-Pass Module of HRMS
- (3) ED/PM, Railway Board : W.r.t. Note dated 07.11.2024.