

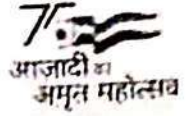
" हर काम देश के नाम "



रक्षा लेखा महानियंत्रक

उलान बटार रोड, पालम, दिल्ली छावनी - 110010
CONTROLLER GENERAL OF DEFENCE ACCOUNTS

Ulan Batar Road, Palam, Delhi Cantt- 110010
Phone: 25665575 Fax:011-25674806 E-mail:cgda-atpension.dad@hub.nic.in



No.PENS-570203(01)/2022-PENS

Dated: 10.04.2023

To,

- 1 The CDA SPARSH PCDA (P) Prayagraj
- 2 The CDA (PD) Meerut
- 3 The CDA Chennai
- 4 The ADG MP IHQ of MoD (Army)
- 5 The ACOP (AC) IHQ of MoD (Navy)
- 6 The ACAS (Accts & AV), Air HQrs
- 7 M/s TCS Ltd

Sub: Organizing outreach program for completing identification for SPARSH NID pensioners.

In continuation to this HQrs. Office letter of even no. dated 07.04.2023, it is intimated that following action may please be emphasized:-

- i. ADG MP may kindly provide logistic support to Zila Sainik Boards at all stations proposed for holding outreach programmes.
 - ii. TCS will share webex link with nodal officer of PCDA (P) as well as respective organizing agencies to enable PCDA(P) rep & TCS rep to joine online for resolution of issues.
 - iii. All the representatives deployed on outreach events may be sensitized to be courteous to the pensioners and maintain harmony and team spirit to make the outreach programmes a success.
 - iv. All concerned are requested to share their experiences bringing out issues/challenges faced in previous outreach programmes held in 22 stations in March 2023 and the remedies/suggestions to make ensuing outreach programmes better.
 - v. VLEs of respective districts may be roped in to the respective venue of outreach programme.
2. This is for information and necessary action please.
This issues with approval of Jt.CGDA (Pension).

(Satish Kumar)
SAO (AT/P)

Copy for information and necessary action to:

1 MoD DESW	2 AoP
3 MoD (Fin.)	4 DGR
5 CoP	6 The Nodal Officer, CSC along with copy of this HQ letter dated 07 Apr 2023 for necessary action on point no. (v) above.

(Satish Kumar)
SAO (AT/P)

" हर काम देश के नाम "

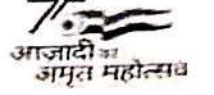


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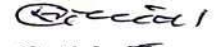
To,

- | | | |
|--|--------------------------------------|--------------------------------------|
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PCDA (P) Prayagraj | 2 The CDA (PD)
Meerut | 3 The CDA Chennai |
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CONTROLLER GENERAL OF DEFENCE ACCOUNTS

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आजादी का
अमृत महोत्सव

33

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Sub: Organizing outreach program for completing identification for SPARSH NID pensioners.

Ref: HQ UO No. PENS-570203(06)/2/2023-pens Dated 20.03.2023 & Minutes of meeting bearing UO No. PENS-5702/2/2023-PENS dated 31.03.2023

Please refer letter cited under reference.

2. Competent Authority has desired to organize outreach programmes in following districts as per detail given in the table below-

S. No.	District & State	Pensioners	Date From	Date To	Organizing agency to depute 2 officers at each station
1	Bengaluru (Karnataka)	41367	26.04.2023	27.04.2023	CDA Chennai
2	Ernakulam (Kerala)	19784	27.04.2023	28.04.2023	CDA Chennai
3	Kottayam (Kerala)	17836	20.04.2023	21.04.2023	CDA Chennai
4	Palakkad (Kerala)	14292	24.04.2023	25.04.2023	CDA Chennai
5	Kannur (Kerala)	14559	27.04.2023	28.04.2023	CDA Chennai
6	Amravati (Maharashtra)	3757	20.04.2023	21.04.2023	CDA Chennai
7	Chandrapur (Maharashtra)	4300	24.04.2023	25.04.2023	CDA Chennai
8	Wardha (Maharashtra)	4578	27.04.2023	28.04.2023	CDA Chennai
9	Bhiwani (Haryana)	28520	17.04.2023	18.04.2023	CDA PD Meerut
10	Jhajjar (Haryana)	15138	20.04.2023	21.04.2023	CDA PD Meerut
11	Ambala (Haryana)	23408	24.04.2023	25.04.2023	CDA PD Meerut
12	Sangrur (Punjab)	12489	27.04.2023	28.04.2023	CDA PD Meerut
13	Rewari (Haryana)	21834	17.04.2023	18.04.2023	CDA PD Meerut
14	Alwar (Rajasthan)	16638	20.04.2023	21.04.2023	CDA PD Meerut
15	Jodhpur (Rajasthan)	20197	24.04.2023	25.04.2023	CDA PD Meerut
16	North 24 Parganas (W.B)	28055	20.04.2023	21.04.2023	PCDA (P) Prayagraj
17	Darjeeling (W.B)	17507	24.04.2023	25.04.2023	PCDA (P) Prayagraj
18	Visakhapatnam (A.P.)	25726	20.04.2023	21.04.2023	PCDA (P) Prayagraj
19	Ahmednagar (Maharashtra)	16881	24.04.2023	25.04.2023	PCDA (P) Prayagraj
20	Gorakhpur (U.P.)	8987	20.04.2023	21.04.2023	PCDA (P) Prayagraj
21	Ghazipur (U.P.)	13479	24.04.2023	25.04.2023	PCDA (P) Prayagraj
22	Mandi (H.P.)	12200	20.04.2023	21.04.2023	PCDA (P) Prayagraj
23	Hamirpur (H.P.)	11646	24.04.2023	25.04.2023	PCDA (P) Prayagraj
24	Nagpur (Maharashtra)	14623	20.04.2023	21.04.2023	PCDA (P) Prayagraj
25	Hyderabad (Telangana)	18816	24.04.2023	25.04.2023	PCDA (P) Prayagraj

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3. All teams will liaise with respective Zila Sainik Board for organizing outreach programmes on above mentioned dates. PCDA (P) will share list of pending identification cases to respective organizing Controller/ team/ ADG MP in advance and also during outreach to enable the teams to complete the . PCDA (P)/CDA (PD)/CDA Chennai may take decision to depute same team at nearby locations if the dates are not overlapping. PCDA (P) will monitor the unresolved cases received in outreach program. On completion of outreach program, PCDA (P) will furnish consolidated report showing total pensioners attended, no. of identification done for SPARSH, no. of other request registered for SPARSH and no. of request taken for legacy pensioners to HQrs. Office on e-mail id cgda-atpension.dad@hub.nic.in for perusal of Competent Authority.

4. ADG MP is requested to extend their assistance to Zila Sainik Boards by arranging necessary infrastructure/ logistics and also to disseminate information in advance to SPARSH pensioners through their channels.


5. TCS will also depute their representatives at above locations to extend help in resolving technical issues reported/ observed during outreach. In case deputing teams at all these locations is not feasible, details of resources may be assigned location wise and shared with PCDA (P), Prayagraj to assist the visiting teams through VC.

6. Following activity will be completed during the outreach camps:

- a. Make pensioners aware about SPARSH.
- b. Handholding and live demo of services available to SPARSH pensioners.
- c. On – spot completion of identification and resolution of grievances of pensioners.

7. PCDA (P) may compile and share the feedback obtained by various teams deputed to visit the outreach program for review by HQ CGDA office.

This issues with approval of Addl.CGDA (Pension).


(Satish Kumar)
SAO (AT/P)

Copy to:

1. MoD DESW For information with a request to issue directions to respective Zila Sainik Boards for organizing 'Outreach Program'on the given dates. Nodal officers in these offices may please be appointed and their details may be shared with PCDA (P) Prayagraj, CDA (PD) and CDA Chennai for further coordination.
2. MoD (Fin.) For information please.
3. CoP For information and detailing teams for your organization please.
4. AoP
5. DGR


(Satish Kumar)
SAO (AT/P)